

# **Lease Options Motorhome Hire - Terms and Conditions**

**Please note there are 5 seat belt harnesses and the motorhome is left hand drive.**

## **1: GENERAL**

### **Collecting and returning the motor home**

A helpful hint: if possible, try not to start your holiday on the same day you collect your vehicle. We need to show you exactly how to get the most out of your motor home, and this may take some time. It is essential that the hirer should be given a thorough introduction to the rental vehicle by our experts before the journey begins.

Since the times for collecting and returning motor homes are carefully planned, please return your motor home on time. A penalty of £25- per hour is payable for time between expiry of the rent agreement and the return of your vehicle (maximum penalty is daily rental charge). Should the late return of the vehicle make us liable for extra costs (e.g. compensation of the next hirer), we reserve the right to pass on these costs to you.

### **Please return your vehicle on time!**

#### **Bed linen/ kitchen equipment :-**

Please bring your own bed linen, blankets, pillows, towels. For people travelling overseas we can make arrangements at a small charge. Equipment such as camping table and chairs and BBQ is included please see inventory list. Your motor home will include all crockery and other kitchen equipment.

#### **Replacement vehicles :-**

If your chosen motor home is not available, we reserve the right to offer you another vehicle in its place. This may be of similar size to the vehicle requested or larger, and will be similarly equipped. In this event, the hirer is not liable for higher rental charges. If a smaller vehicle is offered and accepted, the difference in charges will be refunded. If a larger vehicle is offered, we are not liable for additional expenses e.g. higher ferry charges or road tolls.

The hirer may travel in any European countries. Travel in countries outside Europe is only possible after prior agreement with Lease Options Motorhome Hire. Written confirmation from us and an additional insurance premium are required before beginning the journey. The hirer may not travel in war or disaster zones.

**Collection times: must be arranged in advance**

**Return times: must be arranged in advance**

Collection or return times which fall outside the dates and times given must be agreed with us.

The return of the vehicle is confirmed in writing, signed by the hirer and Lease Options Motorhome Hire. Collection and return days are charged as per day.

### **Drivers.**

No one other than the drivers named in the insurance proposal form may drive the hired vehicle.

## **2. Driving Licences**

Drivers must be over 25 and under 75 years of age and have held a full driving license for at least 2 years (Drivers under 25 and over 70 will incur an additional insurance premium charge. Further details obtainable from Lease Options Motorhome Hire) The license must be unendorsed (except for speeding and parking offences) and must be produced at the time of collecting the vehicle. Visitors from abroad must hold a current international driving permit or license (Foreign license holders will incur an additional insurance premium charge and a security bond payment is required). Any current endorsements (within 3 years) will incur an additional insurance premium charge.

Two forms of proof of identity (including photo such as a passport) must be produced by all hirers at the start of the hire ie. utility bills, Bank statements or credit card statements.

### **3. Insurance.**

Fully Comprehensive insurance is included within the hire charge. The vehicle is insured for the period of hire contracted ONLY, thus late return of the vehicle would incur a traffic offence under the road traffic act. Hirers are advised to take out additional personal holiday insurance. A £1000 excess payable by the hirer, is applied to all claims. We reserve the right to obtain a pre-approval of this £1000 against the drivers' or hirers' credit card and will be known as a security bond. The security bond is usually refunded 7 - 10 days after the vehicle has been returned in a satisfactory condition.

Visitors from overseas must pay a security deposit prior to collection of the vehicle.

### **4. Booking Details.**

All bookings require the full deposit payment of £250 per week of hire. Early booking is advised to avoid disappointment. This deposit is non refundable.

### **5. Breakdowns**

In the unlikely event of a breakdown, Lease Options Motorhome Hire requests that the hirer seeks the help of the appropriate breakdown company quoting the registration number of the vehicle. Hirers are authorised to request repairs up to the value of £50. Repairs costing in excess of £50 must first be authorised by Lease Options Motorhome Hire PRIOR to the work being undertaken.

### **6. The hirer agrees that he or she:**

- a) shall not carry more passengers than the seat belt capacity of the vehicle or allow the vehicle to be overloaded (ie 5 passengers)
- b) Shall not use the vehicle for carrying passengers or goods for hire or reward
- c) Will be responsible to Lease Options Motorhome Hire for the cost of making good and damage caused to the vehicle caused by improper use.
- d) Understands that he/she is responsible for any fines (including parking

finer) which may be incurred during the hire period.

e) Shall not, without consent from Lease Options Motorhome Hire, remove the vehicle out of the UK mainland.

f) Understands that no claim by the hirer for loss or damage to personal belongings or effects of the hirer or any person or persons will be considered.

g) Understands that any damage to the interior of the vehicle (including cigarette burns) living or cooking equipment will be charged to the hirer in all cases and is not insurable. Damage to tyres, windows and windscreens are also not covered by insurance.

## **7. Period of Hire**

The times and dates of the contract of hire must be strictly adhered to

**NO REFUND IS GIVEN FOR THE EARLY RETURN OF THE VEHICLE**

## **8. CANCELLATIONS.**

All cancellations must be in writing. All deposits are non-refundable. All monies due and received within 6 weeks of the commencement of hire are not refundable except the insurance excess/damage bond which is refundable provided that no other sums are unpaid by way of deposit or otherwise.

Lease Options Motorhome Hire reserves the right to cancel hire if, at the commencement of hire, the driver's licences are invalid or not according to the conditions set out above. In these circumstances the total hire charge will be forfeited. Hirers are strongly advised to insure against unavoidable cancellation.

## **9. Availability**

While every effort is made to ensure that the vehicle reserved is available, if due to circumstances beyond our control, the reserved vehicle is not available, the company reserves the right to offer a suitable alternative.

## **10. Liabilities.**

The hirer is responsible for all costs and expenses incurred as a result of offences against the road traffic act and are also liable for any uninsurable damages including tyres, windscreen, and any internal

damages or breakages. The hirer will indemnify Lease Options Motorhome Hire from any liability.

## **11. Animals**

All animals other than guide dogs have to be approved by Lease Options Motorhome Hire at the time of booking. If approved, all damage howsoever caused by the animals will be charged to the hirer in full.

## **12. Parking.**

The hirer may park free of charge and at his/her own risk one car at the collection location for the period of the hire.

## **13. Collection and Return**

Vehicles are available for collection Monday to Friday. Hiring's start and finish at the collection location unless otherwise agreed.

## **14. Penalties**

Unemptied toilets and waste water tanks will incur a £100 penalty. Lease Options Motorhome Hire reserves the right to impose a £70 valet penalty if the vehicle is returned in a condition unsuitable for habitation. If the hirer is suspected to have been smoking in the vehicle, a £250 penalty will be applied. Hirer authorises that their credit card may be charged for penalties, parking and driving offences and the insurance excess payable.

**Minimum hire period is 3 days unless otherwise agreed.**

**The Hire payment is to be made in full on collection of vehicle by cheque or credit card.**

**Smoking is strictly prohibited in all our motor homes and if discovered, will result in a £250 penalty.**

Lease Options Motorhome Hire reserve the right to vary the rates and conditions of hire at any time and to decline hire to any person at any time without reason, this includes the right to change vehicles when necessary.

Signature:

Driver 1. \_\_\_\_\_

Driver 2. \_\_\_\_\_

Driver 3. \_\_\_\_\_

Signatures on behalf of Lease Options Motorhome hire:

\_\_\_\_\_